

Travel Medical Insurance

CCUSA Insurance ID Card



Non-Emergency Care

If you need to seek non-emergency care, please do not go the Emergency Room (ER) as this is designed to be only used in an emergency situation. You should instead either visit an urgent care provider or local doctor who will be able to assist you with your medical needs. Examples of non-emergency care include cold, flu, minor injuries and sickness. You can locate an urgent care center, walk-in medical clinic or local doctor in the USA by visiting:



<http://www.workandtravelinsurance.com/network/>

If you are traveling outside of the USA, you may visit any provider you wish - for assistance locating a provider, please contact the insurance helpline listed below.

Emergency Care

If you need to seek emergency care for any reason, please take yourself to the nearest Emergency Room (ER) or call the emergency services (911 in the USA) for immediate treatment. Examples of emergency care include serious accidents or sickness, and any condition that requires an ambulance. If you are being hospitalized, please also call or have your physician call HCC Medical Insurance Services immediately.

Insurance Helpline

If you have been hospitalized, need to find out the status of a claim or need to access any of the travel insurance services included with your insurance plan, please contact HCC Medical Insurance Services on:

USA Toll Free (866) 400-0080 USA Direct +1 317-221-8078 Email info@workandtravelinsurance.com

Or search for a toll free number in your country: <http://www.workandtravelinsurance.com/hcc-contact-numbers.pdf>

Footprints

For further information about your insurance plan, including access to the plan brochure and full policy conditions, please visit the CCUSA Footprints website and login with your username and password. You can access the footprints website at:

<http://footprints.ccusa.com>

Plan Deductibles

Your plan includes a \$100 USD per injury/ illness deductible that should be paid to the provider at time of treatment. A \$250 deductible will apply for use of the emergency room for illness unless the Member is directly admitted to the Hospital as Inpatient for further treatment of that illness. Injuries will not be subject to the ER deductible.

IMPORTANT – Please cut your insurance ID card out on the dotted line below and carry your ID card with you at all times. When seeking medical treatment, it is very important that you present your ID card at the time of treatment.



Name:	
Date of Birth:	
Plan #:	WT11G00041
Effective Date:	
Deductible:	\$100 USD per injury/ illness
ER Deductible:	\$250 for illness and not admitted

	• You are required to notify us of any of the following: all hospitalizations, surgeries, emergency evacuations, emergency reunions, trip interruptions, repatriation of remains, computerized tomography (CAT Scan) and magnetic resonance imaging (MRI). Failure to comply may result in a reduction of benefits.
F	• For pre-notification or general questions regarding Eligibility/Benefits/Claims please call 1-800-605-2282 or 1-317-262-2132
O	
L	
D	• Mail itemized bills including diagnosis to:
	HCCMIS Claims Department
	P O Box 863
	Indianapolis, IN 46206 USA
	• POSSESSION OF THIS CARD DOES NOT GUARANTEE COVERAGE.